

strong voice strong connections

2006-2007
annual report



CCVO
CALGARY
CHAMBER *of*
VOLUNTARY
ORGANIZATIONS

positive change

VISION

Calgary's voluntary sector working together with business and government to build a strong, vibrant community

MISSION

To strengthen Calgary's voluntary sector and provide leadership on policy matters affecting the sector as a whole

support

FUNDERS

Our staff and Board members are sincerely grateful to CCVO's funders for your ongoing investment. By supporting our programs, research and core operations, you enable us to inform, connect, empower and strengthen the sector as a whole.

Thank you to the following funders:



An Anonymous Donor

Sustaining Members

Bethany Care Society
Calgary Exhibition & Stampede
Developmental Disabilities Resource Centre
Kahanoff Foundation
Operation Eyesight Universal
United Way of Calgary and Area
University of Calgary
Volunteer Calgary
Wood's Homes
YWCA of Calgary

Sustaining Associates

Brown and Associates Planning Group
City of Calgary
HRJ Consulting Ltd
The Development Group
TransAlta Corporation

lead

CALGARY CHAMBER OF VOLUNTARY ORGANIZATIONS (CCVO)

The Calgary Chamber of Voluntary Organizations (CCVO) is a registered charity working to strengthen Calgary's diverse voluntary sector and provide leadership on matters affecting the sector as a whole.

With the support of more than 330 members, CCVO:

- Provides leadership in policy issues
- Promotes an awareness and understanding of the sector
- Engages members of the sector
- Undertakes research
- Acts as a clearinghouse of information and resources for and about the sector

CCVO was launched in 2004 after an extensive grassroots collaborative process. Local leaders recognized that nonprofits

were directly affected by government policy and regulatory decisions, yet there was little capacity or opportunity to engage in policy dialogue or to address cross-cutting issues. There was also a lack of data about the sector or research on common issues. At the same time, organizations were being submerged in a flood of information, without the time or resources to cull the relevant pieces.

CCVO was created to connect nonprofits to these important resources and engagement opportunities, and to help build a common voice for the sector. With the support of our members, volunteers and partners, we address the broad issues that affect nonprofit / voluntary organizations.

Katherine van Kooy,
President and CEO



Andrea McManus,
Board Chair



MESSAGE FROM THE CEO AND BOARD CHAIR

Like many of you in the voluntary sector, we are focused on long-term change as well as immediate impact. Our efforts are not specific to one community, cause or client. We work to support you, the nonprofit sector as a whole.

The Calgary Chamber of Voluntary Organizations helps the sector to thrive through our public policy and government relations work, research and resources, educational events and membership. We

know that major successes often come through a series of smaller "wins," particularly in the area of government policy. Having just celebrated our third birthday, we are now seeing these wins add up in powerful ways.

This Annual Report outlines much of our work over the past year and highlights why the work is so important for local nonprofits and communities.

One of our measures of success is the increasing number of calls we receive from government and other organizations. More and more, CCVO is being invited to the table and recognized for providing a credible, whole-sector view. After much time spent posing questions, offering information and starting conversations, we are now being called on for advice and knowledge-sharing.

We continue to comment on government budgets and programs, provide submissions on cross-cutting initiatives, work with government officials, and participate in collaborative initiatives to ensure nonprofit views and challenges are accurately and consistently presented. This is long-term, sector-strengthening work.

At the same time, CCVO's more immediate efforts and resources are gaining momentum and support. Based on our 2007 membership survey results, event evaluations, website statistics and other feedback, we are pleased to see that our efforts to inform, educate and give voice to the sector are valued. Here are a few of our accomplishments this past year:

Sustained Membership Growth:

- 330 organizations and individuals are now CCVO members – 100 more than a year ago.
- 90% of members said they would recommend CCVO membership to others in our 2007 survey.

Extended Access to Resources

- 1,600 people receive relevant news, research and resources through our free bi-weekly email bulletins. We know these emails are also forwarded on to a much wider audience.
- 35 job opportunities are viewed 2,000 times each month (on average) on our Online Job Centre – twice the number from a year ago.

Increased Event Participation

- 440 people took part in nine educational sessions, receiving important information and strategies and connecting with colleagues. Session topics included insights into the government; engaging small businesses; meeting regulatory requirements for registered charities; and making the most of human resources trends in the voluntary sector.

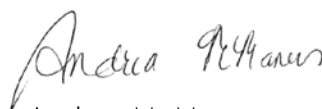
Our ability to understand and communicate complex sector issues is dependant on the information and feedback we receive from all of you. By providing opportunities for individuals to come together to discuss issues, address common concerns, provide input and build networks, we help ensure that everyone in the sector – including CCVO – keeps building their knowledge and connections.

If you are already engaged in our work, thank you. If you are new to CCVO, we look forward to showing you how our resources, advocacy and member benefits can help the nonprofit sector thrive. We encourage you to get involved to ensure that your voice – and the voice of your communities – is heard in the year to come.

As we look forward to the year ahead, we will continue to connect you with information and colleagues, provide you with tools and resources, and communicate sector accomplishments and challenges in ways that truly matter, now and in the long-run.



Katherine van Kooy
President and CEO



Andrea McManus
Board Chair

EDUCATION AND RESEARCH

A significant part of CCVO's work involves connecting those working in the sector with resources and information, as well as with each other. Our education sessions, research, email bulletins, presentations, website and publications continue to help organizations find what they're looking for, and discover a few things they never knew existed.

Sessions to Build Knowledge, Skills and Connections

CCVO hosted nine public events for more than 440 people during the 2006/2007 year. The sessions covered cross-cutting issues and enabled participants to receive information, develop strategies, discuss emerging trends, and meet nonprofit, business and government colleagues.

- CCVO presented results from our study, **Taking Stock: Examining the Financing of Nonprofit Community Organizations in Calgary**, to both funders and nonprofits. The study examines the impact of current funding practices on Calgary's nonprofits and charities.
- CCVO presented two hands-on **insurance workshops** based on the *Insurance Toolkit for the Voluntary Sector*, developed by CCVO. The sessions focused

"Informative and thought provoking."

*workshop participant
Linda Spencer,
imagineCALGARY*

"This session really made me think about the issue of public policy and our responsibility. I am eager to learn more, get involved, and become part of a better Calgary."

CCVO session participant

on increasing knowledge of the insurance industry and products related to the voluntary sector.

- Michael Hall from Imagine Canada presented results of the **2004 Canada Survey of Giving, Volunteering and Participating**.
- Bonnie Shiell from the Human Resources Council for the Nonprofit / Voluntary Sector presented information on trends relating to **recruitment and retention of human resources** in nonprofits.
- As part of the **"Good for Business"** week of events, David Grayson, an internationally known corporate social opportunity leader, facilitated a workshop for nonprofits on how to engage small and medium sized business.
- CCVO worked with a planning team to present the second "Excellence in Grantmaking" workshop, attended by 84 funders and grant makers from foundations, government and business. The workshop included a CCVO-led session on the funding of overhead costs.
- CCVO's **Policy Series** presented "Policy 200", a full-day interactive workshop facilitated by government relations consultant Sheridan McVean and "The Provincial



Glenn Boyd (Calgary Science Network), Leslie Hornbeck (Girl Guides of Canada – Calgary Area) and others attend an educational event with CCVO.

Government Inside Out", with political analyst Paul McLoughlin and government relations specialist Hal Danchilla.

- **"The Charities File: Training and Resources to Complete the T3010A"** – CCVO is working with colleagues in the Canadian Federation of Nonprofit and Voluntary Sector Networks on this three-year project funded by the Canada Revenue Agency. This project will result in numerous resources for charities to support compliance with the Income Tax Act and filing of the T3010A annual return. The first of several workshops was presented in April 2007.

share

- Members of the **Senior Finance Officer Working Group** met five times through the event season, with session themes that included: accountability, technology funding and risk management, financial instruments and nonprofit organizations, and the provincial Charitable Fundraising Act.



Betty Thompson, CCVO Board Treasurer, helps nonprofit staff save time and frustration through an education session about the Income Tax Act's T3010A annual return forms.

connect



Kim Imhoff (left) and Karen Zeir from Alberta Ballet enjoy their first educational session with CCVO.

Sharing Knowledge

CCVO shares expertise with the sector through presentations at conferences and events including the 2007 Alberta Settlement Conference, the 2007 Vitalize Conference and many others.

Creating an Information Hub

CCVO's website and printed resources help inform, impact and empower the sector. Here are a few of our most popular pieces:

- **CCVO's Online Job Centre** has grown rapidly since its inception in September 2005. Each month, the centre is viewed 2,000 times and has an average of 35 job postings.
- **Email Bulletins** provide relevant news, events, educational opportunities, research and resources to 1,600 people every two weeks. This free service is considered particularly valuable and is forwarded to colleagues far beyond our own distribution list.

"In this extremely challenging recruitment environment, I have placed several vacancies on CCVO's Job Centre and always find the service swift and very responsive."

2007 Membership Survey respondent

In CCVO's 2007 Membership Survey, 91% of members said our website was useful (or very useful) and 86% said the newsletter was useful. The email bulletin was rated useful by 90%, and 64% said they forward it to others, including Board members and staff.

- **In Brief** publications were launched in 2006 in response to your requests for more information about key issues. The first *In Brief* summarizes statistics about Canada's voluntary sector and highlights their relevance. The second publication describes how the 2007 Provincial Budget is expected to affect the nonprofit sector. It was developed with input from members.
- **Newsletters** provide updates on CCVO's work, general sector information, important government policies and member news.
- **CCVO's website** (www.calgarycvo.org) connects you with information on government policies, links to research and resources, and other information affecting the sector as a whole. CCVO publications are available online for free download.

Conducting Research

CCVO seeks information to inform our own work, and the work taking place every day throughout the sector. In 2006, CCVO released research relating to the two areas we consistently hear are major challenges for local organizations: funding and human resources.

The first report, *Taking Stock: Examining the Financing of Nonprofit Community Organizations in Calgary* helps people both inside and outside the sector to understand funding trends and how they affect an organization's ability to meet its mission.

The second report, *Human Resources Issues for Alberta's Nonprofits*, is a review of Canadian research that United Way of Calgary and Area commissioned CCVO to complete on behalf

"By changing practices to capitalize on the attraction of employment in community-based nonprofits – meaningful work, flexibility and other intrinsic rewards – we can use our strengths to become even stronger."

Human Resources Issues for Alberta's Nonprofits, a CCVO research review

CCVO research reports were ranked as useful or very useful by between 77% and 93% of respondents to our 2007 membership survey. They used the reports in their own work and shared them with staff, volunteers and colleagues.

of a group of stakeholders. Key findings include:

- Human resources challenges continue to grow.
- External factors include an overall competitive job market and inadequate resources to remedy uncompetitive wages and job instability or to improve career opportunities.
- Internal factors include problematic organizational culture, lack of succession planning and inadequate management capacity.
- Some funding practices exacerbate human resource challenges.

As the Director of Research of a nonprofit organization, I am an ardent advocate for the critical role of community-driven research in influencing public policy.

Unfortunately, research is far too often assigned a low priority amidst the many urgent challenges facing the nonprofit sector. Ironically, research is exactly what may be needed to overcome many of these challenges. It heartens me, therefore, to see research so explicitly articulated in CCVO's strategic priorities.

CCVO has made significant strides to very quickly become a credible voice in the issues that affect the voluntary sector in Calgary. Well done, and thank you!

*Nilima Sonpal-Valias, Director of Research,
The Vocational and Rehabilitation Research Institute*

influence

A VOICE FOR THE VOLUNTARY SECTOR

Public policy affects every nonprofit and every community. That's why CCVO champions the importance of the nonprofit sector and ensures common issues and views are communicated to government. We give voice to the sector through:

- Participating on government committees and panels
- Making submissions and presentations to all levels of government regarding key policy issues affecting the nonprofit sector
- Building relationships with elected officials and government staff
- Monitoring new developments and keeping the sector informed about emerging trends and opportunities to get engaged
- Educating nonprofits about how and why to get involved
- Endorsing, encouraging, informing and learning from the government relations work of other nonprofits
- Reviewing and analysing government policies, based on information and views from across the sector

Building Government-Sector Ties and Understanding

Alberta Nonprofit / Voluntary Sector Initiative (ANVSI)

The provincial government launched the Alberta Nonprofit/Voluntary Sector Initiative

"We see CCVO as being a strong advocate for nonprofit organizations. This work has really been important to us."

*Tim Sundquist,
Executive Director,
Opportunity Works*

"Thank you for the great work you have done and continue to do on behalf of volunteers and the voluntary sector."

*Ray Danyluk, Minister of
Municipal Affairs
and Housing*

(ANVSI) in 2006 to re-examine and strengthen the relationship between the Government of Alberta and the sector.

CCVO's President and CEO Katherine van Kooy is one of seven voluntary sector representatives appointed to ANVSI's Leaders Council, which includes representatives from key government Ministries. Participants have been working together to develop a mechanism for the sector and government to address issues, especially those that cut across government departments. Some of the priority areas include funding issues, human resource challenges and policy development.

What are the results so far?

We are seeing the benefits of nonprofit sector representatives meeting together with representatives from several government departments.

For example, Service Alberta developed a website to provide a single point of access to relevant information and forms. This helps nonprofits save time when looking for information from different departments.

The government also advanced the development of their Labour Market Sub-Strategy for the Voluntary Sector and asked CCVO to take a lead role in its development. The Sub-Strategy identifies actions the sector can take to deal with human resources concerns, coordinate strategies, synthesize work already underway and reduce duplication.

step up to the

Conversations and Consultations

Promoting the nonprofit sector's accomplishments and needs involves having many conversations with key people. In the past year, CCVO staff and Board members have presented to and met with municipal committees, federal and provincial government staff, MLAs and MPs, and federal government panels.

As a result of this work, CCVO is now receiving specific requests for advice and knowledge-sharing from government and other organizations. We are proud to be invited to the table to give voice to the voluntary sector. To ensure your voice is accurately portrayed, we will continue to work within the sector to build our own knowledge, discuss common issues and strengthen partnerships.

Reaching out to Alberta PC Leadership Candidates

The 2006 Alberta Progressive Conservative leadership campaign provided an opportunity for CCVO to expand the understanding of Alberta's voluntary sector among political leaders. Seven candidates responded to our invitation to meet with our Public Policy and Government Relations Committee, including the future Premier and several key Cabinet Ministers. CCVO raised awareness about the importance of the nonprofit/voluntary sector, as well as some of the common issues facing nonprofits and the value of sector-government partnerships.

"The [Blue Ribbon] panel concluded that there is a need for fundamental change, that it is both possible and necessary to simplify administration while strengthening accountability, and that sustained leadership at political and public service levels is required."

Federal government news release, Feb 14, 2007

We were able to inform our members about the positions of the individual candidates regarding support for the voluntary sector. We posted their statements on our website and made the information widely available.

Influencing Processes – the Blue Ribbon Panel

The Federal Government provides funding to nonprofits primarily through its Grants and Contributions. Multiple government departments are involved, and each have their own application processes with dozens of different terms and conditions.

In 2006, the government created the independent Blue Ribbon Panel on Grants and Contributions to identify how to strengthen accountability for the funds and reduce administrative barriers for applicants. CCVO recognized this as an important opportunity. CCVO worked with others to develop a formal submission and we also presented to the panel.

In early 2007, the panel released their much-anticipated report: *From Red Tape to Clear Results*. Thirty two recommendations cover long-standing issues and reflect feedback from community organizations including CCVO. Katherine van Kooy, CCVO President and CEO, is now chairing an ad hoc group convened by Imagine Canada to help ensure the government takes action on the panel's recommendations.

microphone

Informing Funding Decisions

Pre-Budget Submission to the City of Calgary

CCVO presented to City Council in November 2006, a key time when Council was deliberating the 2007 municipal budget. This was our third annual presentation. Based on the issues we hear most from nonprofits, we asked the government to:

- Increase funding for community-based services, including the Family and Community Support Services (FCSS)
- Ensure new or updated policies don't create unnecessary ripple effects that add new challenges or exacerbate current problems

Pre-Budget Submission to the Government of Canada

CCVO provided a pre-budget submission to the Federal Government for 2007. The following are a few of our recommendations, designed to educate government about nonprofit realities and to provide realistic suggestions for action:

- Implement recommendations from the independent Blue Ribbon Panel on Grants and Contributions
- Partner with the sector to deliver programs and fully cover costs (including costs for administration and accountability reporting)

"There remains a clear need to continue educating government about the importance of funding the full costs of programs – particularly the vital programs nonprofits provide on their behalf."

Katherine van Kooy,
President and CEO,
CCVO

"Once again, CCVO has done an excellent job of supplying leadership in a very timely fashion on an important issue."

Linda Boyd, City of Red Deer Social Planning Department
(regarding a CCVO submission to the provincial government)

- Build on government-nonprofit partnerships (including the Voluntary Sector Initiative)
- Eliminate capital gains tax on certain donations of securities and real estate and allow donations made up until the end of February to be included in the previous year's income tax return

Responding to Policy

Provincial Budget Response

New this year, CCVO took a two-stage approach to communicating and responding to the provincial budget announced in April 2007. Initially, we provided information about the budget itself and our reaction to it (noting its lack of badly needed support for nonprofit human resources). Then, we asked for the nonprofit sector's help in determining what affect the budget was expected to have on organizations and communities. Your responses enabled us to create an *In Brief* document (available at www.calgarycvo.org) that provides a whole-sector view and will support our policy work and the work going on throughout the sector.

Federal Budget Response

The September 2006 Federal Budget included significant funding cuts for the sector. CCVO surveyed members to assess the impact, and discovered significant organizational uncertainty, concerns about unfunded programs and ripple effects of other cuts (including the elimination of the Canada Volunteerism Initiative).

When the March 2007 federal budget was released, CCVO issued a statement regarding its affect on the sector.

Other Activities

The Alberta Voluntary Sector Insurance Council (AVSIC)

Unique in Canada, the Alberta Voluntary Sector Insurance Council (AVSIC) consists of representatives from the insurance industry, the nonprofit sector and the Government of Alberta.

CCVO president Katherine van Kooy is Co-Chair of the Council, which provides a mechanism for members to address insurance-related issues affecting the sector.

In two years, the Council has achieved:

- Increased resources to help nonprofits assess and meet their insurance needs – therefore helping ensure appropriate risk-management is in place for organizations, staff, volunteers and the people they help
- Increased awareness among the insurance industry and government about nonprofits' specific needs
- increased understanding of the insurance industry, which enables nonprofit organizations to be more informed consumers

Among new resources for nonprofits is an *Insurance Toolkit for the Voluntary Sector*, developed by CCVO. The toolkit was released in 2006 and was followed by more than 60 free information sessions delivered by Volunteer Alberta.

Session participants identified a need for further information on Directors' and Officers' liability insurance, so additional sessions were delivered on the topic in spring 2007.

The Better Business Bureau's Charity Review

In January 2007, the Better Business Bureau (BBB) released the latest version of its *Giving Guide*, providing information to potential donors about more than 100 Calgary charities and nonprofit organizations.

CCVO was pleased that the BBB had implemented a number of the recommendations we provided regarding their Charity Review Program. We appreciated the opportunity to provide feedback on the *Giving Guide* prior to its release. One of the major changes in the report was to clearly identify when information was not available because an organization did not participate in this program.

We will continue to monitor the BBB's Charity Review Program.



Board member Bob Pynn and YWCA CEO Jill Wyatt celebrate CCVO's third birthday.

MEMBERSHIP

CCVO's membership has grown to 330 organizations – a leap of 100 in one year. We are particularly proud that our members reflect the breadth and diversity of the voluntary sector – from small grassroots groups to large charities and umbrella organizations in areas such as social services, arts, environment, and sports, as well as faith-based organizations, ethno-cultural groups, foundations and community associations.

Our members are a constant source of knowledge and inspiration for CCVO. In return, members receive a number of benefits while also providing concrete support for CCVO's work affecting the sector as a whole.

Member Benefits:

- Discounts at CCVO's educational events and workshops

"I think CCVO has done an amazing amount of work in the time that it has been around. I think the overall profile and understanding of the sector has been increased."

2007 Membership Survey respondent

90% of members would recommend membership to another agency or individual.

"There is finally one main voice for the sector that can take our issues, research them and then advocate for change on behalf of the sector."

2007 Membership Survey respondent

- One free posting per year on our popular Online Job Centre (and \$25 discounts on additional postings)
- Printed copies of CCVO's research and other publications
- Access to members-only events
- Opportunities to provide input on CCVO's work and help ensure the sector's accomplishments and challenges are accurately presented to government and other audiences
- Organization name linked on our website and listed in publications
- The knowledge that you are supporting cross-cutting work affecting the sector and the people it services



CCVO volunteers Penny Hume and Scott Decksheimer drew Opportunity Works' name to win the Early Membership Renewal prize.

2007 Membership Survey

Thank you to the 204 people who participated in our second online membership survey (an increase of 41% from the 2005 survey). The results provide us with feedback about our performance over the past two years and information about priority areas.

We are pleased that 90% of members would recommend membership to another agency or individual. Overall satisfaction rates have increased to 4.3 out of 5 (4.3 mean rating compared to 3.8 mean in the 2005 survey).

Respondents reported that the CCVO's greatest impact on the voluntary sector has been through our role as a collective voice, our dissemination of information, and our research. Our most popular programs and services are learning sessions, email bulletins, newsletters, the website, and our Online Job Centre.

CCVO's work on government policy issues was also identified as highly useful to our membership, and remains one of our priorities. Your responses encourage us to continue our own policy work as well as our Policy Series of educational sessions.



Shari Mills from Mission Control (left) and Andr e Powers from the Canadian Orienteering Federation attend an educational session.



CCVO Board Chair Andrea McManus (left) with President and CEO Katherine van Kooy and long-time supporter Norma Farquharson.



Derek Bechthold (Calgary Learning Centre) and Laurel Benson (Volunteer Calgary) are both actively involved in CCVO.

ccvo members (as of April 30, 2007)

New members are joining CCVO year-round. For a current list of members, including website links, visit www.calgarycvo.org. For information about membership, call (403) 261-6655.

Sustaining Members

Thank you to the following nonprofits (voting members) for making a substantial commitment to CCVO, beyond standard membership levels.

Bethany Care Society
Calgary Exhibition & Stampede
Developmental Disabilities Resource Centre
Kahanoff Foundation
Operation Eyesight Universal
United Way of Calgary and Area
University of Calgary
Volunteer Calgary
Wood's Homes
YWCA of Calgary

Sustaining Associates

Sustaining Associates are businesses, government and individuals who wish to provide additional support to CCVO, beyond standard membership levels. Our thanks to the following organizations:

Brown and Associates Planning Group
City of Calgary
HRJ Consulting Ltd
The Development Group
TransAlta Corporation

Members

Nonprofits and charities make up the largest portion of CCVO's membership, and are voting members. Thank you to the following organizations for being part of CCVO.

Accessible Housing Society
Action Committee Against Violence
AIDS Calgary Awareness Association
Alberta Association of Immigrant Serving Agencies
Alberta Ballet Company
Alberta Children's Hospital Foundation
Alberta Dance Theatre for Young People
Alberta Ecotrust Foundation
Alberta Literacy Foundation
Alberta Mentor Foundation For Youth
Alberta Real Estate Foundation
Alexandra Community Health Centre
All Nations Theatre Society
Allegiance Elite, A Marching Brass Ensemble
Anglican Diocese of Calgary
Art a la Carte
Arthritis Society – Alberta & NWT Division
Arusha Centre Society
Aspen Family and Community Network Society
Association for the Alberta Network of Immigrant Women
Association of Directors of Volunteer Resources
Association of Fundraising Professionals

Association of the Inside Out Integrated Theatre Project
Autism Calgary Association
Ayudamos Aid to Latin America Foundation
Big Brothers and Big Sisters of Calgary
Bow Cliff Seniors
Bow Valley College
Bowmont Seniors' Assistance Association
Boys and Girls Clubs of Calgary
Brown Bagging for Calgary Street Kids Society
Burns Memorial Fund for Children
Calgary and District Labour Council
Calgary Arts Partners in Education
Calgary Association for Peer Support Services for Abused Women
Calgary Bridge Foundation for Youth
Calgary Catholic Immigration Society
Calgary Coalition on Family Violence
Calgary Communities Against Sexual Abuse
Calgary Counselling Centre
Calgary Dream Centre
Calgary Drop-In & Rehab Centre Society
Calgary Family Services Society
Calgary Homeless Foundation
Calgary Horticultural Society
Calgary Humane Society
Calgary Immigrant Aid Society
Calgary Immigrant Educational Society
Calgary Immigrant Women's Association
Calgary Inter-Faith Food Bank Society
Calgary International Children's Festival
Calgary John Howard Society
Calgary Kiwanis Music Festival Association
Calgary Learning Centre
Calgary Learns
Calgary Meals on Wheels
Calgary Ostomy Society
Calgary Philharmonic Society
Calgary Reads Society
Calgary Science Network
Calgary Seniors' Resource Society
Calgary Sexual Health Centre
Calgary SouthWest Communities Resource Centre Society
Calgary Sport Council
Calgary Women's Emergency Shelter
Calgary Youth Justice Society
Calgary Zoological Society
Canada West Foundation
Canadian Diabetes Association
Canadian Down Syndrome Society CDSS
Canadian Mental Health Association – Calgary Region
Canadian National Institute for the Blind
Canadian Outcomes Research Institute
Canadian Paraplegic Association
Canadian Parks & Wilderness Society – Calgary/Banff Chapter
Canadian Red Cross Society – Southern Alberta Region – Calgary Office
Canadian Women for Women in Afghanistan
Canadian Worker Co-op Federation
Cantos Music Foundation
Carthy Foundation
Catholic Family Service of Calgary
Central Alberta AIDS Network Society
Centre for Newcomers
Centre for Suicide Prevention
CentrePoint
Cerebral Palsy Association of Alberta
Child and Youth Friendly Calgary

Children's Cottage Society
Children's Legal & Educational Resource Centre
Chrysalis Charitable Foundation
Clean Calgary Association
Closer to Home Community Services
Coalition for Equal Access to Education
Colin B Glassco Charitable Foundation for Children
Cooperative ESL Ministries Society
Creating Tomorrow Foundation
Deaf & Hard of Hearing Services Calgary Region Society
EducationMatters
Elizabeth Fry Society of Calgary
Emergency Medical Services (EMS) Foundation
Enviros Wilderness School Association
Epcor Centre for the Performing Arts
Ethno-Cultural Council of Calgary
FaithLink
Famous 5 Foundation
Federation of Calgary Communities
Fort Calgary Preservation Society
Friends of Fish Creek Provincial Park Society
Further Education Society of Alberta
Girl Guides of Canada – Calgary Area
Glenbow Museum
Governors for Children
Heart of the Northeast Community Solutions – Resource Centre
Hera Society
HomeFront Society
Horizon Housing Society
Hospice Calgary Society
Hull Child & Family Services
Immigrant Access Fund Society of Alberta
Independent Living Resource Centre of Calgary
Inglewood Silver Threads Association
Jewish Family Service Calgary
Junior Achievement of Southern Alberta
Junior League of Calgary
Katimavik
Kerby Centre
Kids Cancer Care Foundation of Alberta
Kids Help Phone (Alberta Region)
KidSport Society of Calgary
L'Arche Association of Calgary
Learning Disabilities Association of AB – Calgary Chapter
LINKages
Literacy Alberta Society
Making Changes Employment Association of Alberta
Max Bell Foundation
McMan Youth, Family & Community Services Association
MEOW Foundation
MOCA Family Resource Centre
Momentum
Mount Royal College – Institute for Nonprofit Studies
Muslim Families Network Society
NeighbourLink of Calgary
New Heights Early Learning Services Society
North of McKnight Community Resource Centre
Ogden House Senior Citizens' Club
Opportunity Works
Optometry Giving Sight
Organization for Bipolar Affective Disorders Society

Oxford House Foundation of Canada
 Parkinson's Society of Southern Alberta
 Pembina Institute
 Prairieaction Foundation
 Pumphouse Theatre Society
 Rainbow Society of Alberta
 Renfrew Educational Services Society
 Rocky View Regional Handibus Society
 Safe Haven Foundation of Canada
 Sandy Cross Conservation Foundation
 Schizophrenia Society of Alberta – Calgary Chapter
 Science Alberta Foundation
 Scouts Canada Chinook Council
 Seeds Foundation
 Sexual Health Access Alberta
 Sheldon Chumir Foundation for Ethics in Leadership
 Sierra Club of Canada – Chinook Chapter
 Social Venture Partners Calgary
 Southern & Central Alberta Food Banks Federation
 Spectrum Youth and Family Services Association
 STARS (Alberta Shock Trauma Air Rescue Service) Foundation
 Sunrise Community Link Resource Centre
 Sunrise Native Addictions Services Society
 Sustainable Calgary
 The Back Door, A Youth Employment Society
 The Calgary Foundation
 The Duke of Edinburgh's Award in Canada – Alberta & NWT Division
 The SHARP Foundation
 The Vocational & Rehabilitation Research Institute
 Trinity Place Foundation of Alberta
 Universal Rehabilitation Service Agency (URSA)
 Varsity Community Association
 Vibrant Communities Calgary
 Wellspring Calgary
 Women In Need Society
 Women's Centre of Calgary
 Wordfest, Banff-Calgary International Writers Festival
 Young Men's Christian Association
 Youth Singers of Calgary
 Youthink Publications Society

Affiliate Members

Registered charities or incorporated nonprofits with operating budgets under \$100,000 that are part of an umbrella or coordinating organization that is a full CCVO member.

Affiliate Link: Ethno Cultural Council of Calgary

Action Committee for Black Affairs – Calgary
 African Caribbean United Foundation of Calgary
 African Community Association of Calgary
 African Sudanese Association of Calgary
 Babae – Council of Filipina – Canadian Women
 Calgary Ethiopian Community Association
 Calgary Vietnamese Youth Group
 Chilean Canadian Community Association of Calgary
 Council of Sikh Organizations
 India Canada Association
 National Federation of Pakistani Canadians
 Nepalese Community Society of Calgary
 Salvadorean Association of Calgary
 Somaliland Community of Alberta
 Tibetan Community of Alberta

Affiliate Link: Federation of Calgary Communities

Albert Park / Radisson Heights Community Association
 Applewood Community Association
 Arbor Lake Community Association
 Banff Trail Community Association
 Bankview Community Association
 Bonavista Downs Community Association
 Bridgeland / Riverside Community Association
 Cambrian Heights Community Association
 Chaparral Community Association
 Chinook Park / Kelvin Grove / Eagle Ridge Community Association
 Citadel Community Association
 Cliff Bungalow / Mission Community Association
 Coach Hill / Patterson Heights Community Association
 Coral Springs Community Association
 Crescent Heights Community Association
 Deer Ridge Community Association
 Discovery Ridge Community Association
 Douglasdale Estates Community Association
 Downtown West Community Association
 Eau Claire Community Association
 Elbow Park Community Association
 Elboya Heights Community Association
 Erin Woods Community Association
 Erlton Community Association
 Evergreen (Calgary) Community Association
 Forest Lawn Community Association
 Glenbrook Community Association
 Hawkwood Community Association
 Hidden Valley Community Association
 Highland Park Community Association
 Highwood Community Association
 Houndsfield Heights / Briar Hill Community Association
 Inglewood Community Association
 Kingsland Community Association
 Lakeview Community Association
 Marquis de Lorne Community Association
 Martindale Community Association
 McKenzie Towne Community Association
 Meadowlark Park Community Association
 Millrise Community Association
 Mount Royal Community Association
 North Haven Community Association
 Northern Hills Community Association
 Palliser / Bayview / Pumhill Community Association
 Parkland Community Association
 Penbrooke Meadows Community Association
 Queensland Community Association
 Ramsay Community Association
 Ranchlands Community Association
 Richmond / Knob Hill Community Association
 Rideau / Roxboro Community Association
 Rocky Ridge / Royal Oak Community Association
 Rosedale Community Association
 Rosemont Community Association
 Rosscarrock Community Association
 Rutland Community Association
 Saddleridge Community Association
 Sandstone / MacEwan Community Association
 Scarboro Community Association
 Shawnee / Evergreen Community Association
 Signal Hill Community Association
 Somerset / Bridlewood Community Association
 South Calgary Community Association
 Southwood Community Association

Springbank Hill Community Association
 Spruce Cliff Community Association
 St. Andrew's Heights Community Association
 Sunalta Community Association
 Tuscany Community Association
 Tuxedo Park Community Association
 University Heights Community Association
 Valley Ridge Community Association
 West Springs / Cougar Ridge Community Association
 Westgate Community Association
 Whitehorn Community Association
 Wildwood Community Association
 Willowridge Community Association
 Woodcreek Community Association

Associate Members

We welcome businesses, government and individuals to become Associate Members. Our thanks to the following:

Government Associates

Calgary Region Community Board - PDD
 City of Airdrie
 Cochrane Family & Community Support Services

Business Associates

Capacity Consulting Inc.
 Chevron Canada Resources
 GBN Canada
 Haines Elliott Inc.
 Lexi Com Ltd.
 Lo Porter Hetu
 Nicholls Consulting Ltd.
 Nine Lions Development Consulting
 Pictou Associates Inc.
 Sue Wood Consulting
 The Strategy Forum Inc.

Individual Associates

Sam Aylesworth
 Deborah Bartlett
 Bruce Davies
 Norma Farquharson
 Brian Felesky
 Sara Jane Gruetzner
 Sybille Hossli
 Ian Kershaw
 Pat Letizia
 Gael MacLeod
 Alan Moon
 Corey Olynik
 Martha Parker
 Robert Pynn
 Marnie Schaetti
 Rosemarie Scott
 Wayne Stewart
 Anne Tingle
 Alida Visbach

FINANCIAL HIGHLIGHTS

STATEMENT OF FINANCIAL POSITION

As at April 30, 2007

	2007	2006
Assets		
Current		
Cash	61,597	13,594
Term deposits	425,420	283,237
Accounts receivable	550	81,250
Goods and Services Tax receivable	4,953	8,368
Prepaid expenses and deposits	4,667	5,728
	497,187	392,177
Furniture and equipment	30,568	32,721
	527,755	424,898
Liabilities		
Current		
Accounts payable and accruals	27,482	23,412
Deferred membership revenue	23,800	15,730
	51,282	39,142
Deferred program grants	114,233	69,167
	165,515	108,309
Net assets		
Unrestricted	48,861	101,057
Internally restricted	282,811	182,811
Invested in furniture and equipment	30,568	32,721
	362,240	316,589
	527,755	424,898

STATEMENT OF OPERATIONS

For the year ended April 30, 2007

	2007	2006
Revenues		
Grants	494,922	581,108
Membership fees	64,520	56,340
Events	23,807	12,340
Other	21,099	7,747
Donations and sponsorships	12,468	4,447
Interest	12,183	4,372
	628,999	666,354
Expenditures		
Amortization	15,214	10,625
Communication	22,655	18,928
Consulting	40,273	53,565
Dues, memberships and professional fees	16,096	8,357
Goods and Services Tax	5,321	5,116
Human resources	395,354	316,351
Insurance and bank charges	4,457	4,453
Meetings and travel	15,888	20,056
Office	22,167	18,461
Programs	23,136	19,307
Rental	22,787	22,455
	583,348	497,674
	45,651	168,680

ccvo board of directors 2006-2007

Andrea McManus (Board Chair), President, The Development Group
Sam Aylesworth, community member
R. Greer Black, President and CEO, Bethany Care Society
Brian Duclos, Senior Manager, Government Relations, Calgary Zoological Society
Penny Hume, Executive Director, Child & Youth Friendly Calgary
Alan Moon, Crescent Enterprises Inc.
Catherine Pearl, Management Consultant, Brown and Associates
Robert Pynn, Dean of Calgary, Emeritus, Anglican Diocese of Calgary
Anne Tingle, community member
Betty Thompson, Partner, Lo Porter Hetu
Marnie Schaetti, Principal, Raido Consulting
Teresa Woo-Paw, Chair, Ethno-Cultural Council of Calgary

committee volunteers

Robbie Babins-Wagner, CEO, Calgary Counselling Centre
Derek Bechthold, Director of Development & Partnerships, Calgary Learning Centre
Scott Decksheimer, Principal Consultant, Nine Lions Development Consulting
Ingrid Druml, Manager Finance and Administration, Alberta Real Estate Association
Chris Harris, CEO, Calgary Inter-Faith Food Bank Society
Heather Hartmann, Communications Coordinator, Canadian Hereford Association
Pam Hollinger, Communications Coordinator, Macleod Dixon LLP
James McAra, Deputy CEO, Calgary Inter-Faith Food Bank Society
Linda Powell, Director, Governance and External Affairs, STARS
Rob Roach, Director of Research, Canada West Foundation
Shannon Ryhorchuk, Partner, PricewaterhouseCoopers LLP
Keith Seel, Director, Institute for Nonprofit Studies, Mount Royal College
Jackie Sieppert, Associate Professor, University of Calgary - Faculty of Social Work
Lindae Stokes, Consultant, Fresh By Design
Catherine Yates, Consultant, Yates Communications

other supporters

Thanks to the following people who volunteered to present at CCVO education sessions:

Peter Broder, former Corporate Counsel and Director, Regulatory Affairs, Imagine Canada
Alvin Cheung, Manager, Service Alberta
Joel Christie, Social Planner, Calgary Family and Community Support Services (FCSS)
Sheridan McVean, Government Relations Consultant
Julie Thomson, Senior Manager, PriceWaterhouseCoopers LLP
Randy Thornhill, Chief Inspector, Tech Squad

Special thanks to our good neighbours, the **Canada West Foundation** and **Sheldon Chumir Foundation for Ethics in Leadership**, for their ongoing support.

staff

Katherine van Kooy, President and CEO
Janet Lavoie, Director, Membership Development
Robyn Crawford / Kim Mustard, Communications Coordinator
Robin MacAulay, Policy Analyst
Marilou Stegmeier, Administrative Coordinator
Tina Wickenheiser, Executive Assistant

connect reflect empower

THANK YOU!

To our members, volunteers and community partners in Calgary and beyond, THANK YOU for supporting, encouraging, informing and empowering CCVO's work in 2006. We will continue working hard in 2007 to do the same for you.

GET INVOLVED!

- Become a member to support our policy and research work and receive event discounts
- Attend education sessions and events to build your knowledge and hands-on skills
- Sign up for informative Email Bulletins to stay in-the-know about nonprofit issues, resources and news
- Make your voice heard when opportunities arise for you to comment on government policies and other issues
- Visit our website for information about the sector (www.calgarycvo.org) and access to our research, reports and more
- Use our Online Job Centre to find the perfect nonprofit employer or candidate
- Spread the word by encouraging others to get involved

convene dream change



CCVO
CALGARY
CHAMBER *of*
VOLUNTARY
ORGANIZATIONS

Calgary Chamber of Voluntary Organizations

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