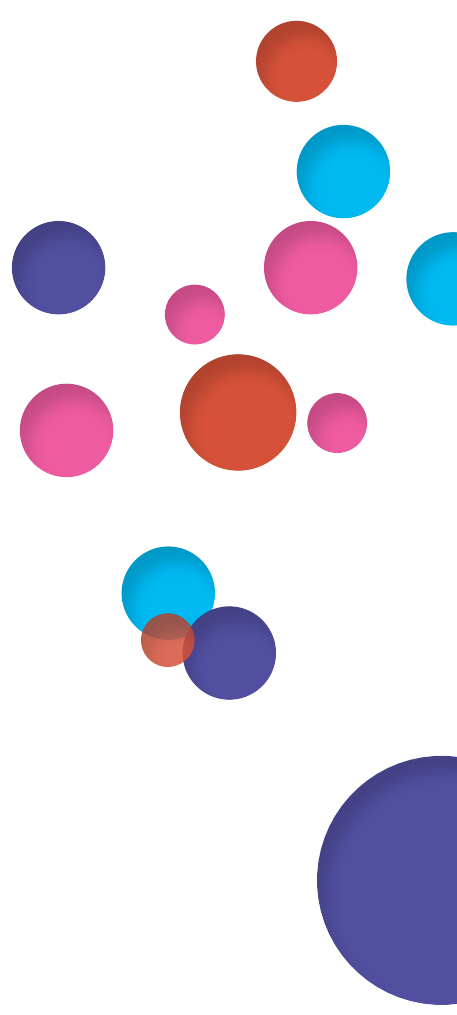


2013-2014

ANNUAL REPORT

CALGARY CHAMBER OF VOLUNTARY ORGANIZATIONS



CCVO MISSION

CCVO promotes and strengthens the nonprofit and voluntary sector by developing and sharing resources and knowledge, building connections, leading collaborative work, and giving voice to critical issues affecting the sector.

CCVO VISION

A vital, dynamic nonprofit and voluntary sector that is recognized and respected as an integral partner in building strong, healthy communities.



CCVO
Calgary Chamber of
Voluntary Organizations

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MESSAGE FROM THE board chair & ceo

March 2014 marked CCVO's 10th anniversary. Reflecting on the accomplishments of the past year is a powerful reminder of how far we have come on this journey of exploring the possibilities for a nonprofit "chamber" in Calgary.

It has been incredibly rewarding to see key parts of our work become essential parts of the sector landscape. The bi-weekly e-bulletin, the annual Alberta Nonprofit Survey, our Connections Conference, the Reach Hire job centre and the Innovation Awards all contribute to a stronger sector through access to better information, supportive services and fostering

connections beyond the boundaries of our individual organizations.

Last year's floods were a defining event in our community and many organizations and individuals are still dealing with the aftermath. CCVO's immediate response, to coordinate collecting information about the impact on nonprofit organizations, led to a series of surveys and reports that informed decision-makers and raised awareness of the need for greater preparedness to meet the challenges of future emergencies. The experience of the past year has reinforced the importance of being nimble

to adapt to rapid change and unforeseen circumstances, but also the value of having a clear sense of purpose and direction.

We look forward to developing a new vision for CCVO that extends beyond our strategic plan and will provide a framework to guide us over the next 10 years.

Thank you to all of our members, associates, funders, volunteers, partners and sponsors; your support makes our work possible. And a special thanks to our Board of Directors and outstanding staff team, for setting high expectations and always exceeding them.

Patti Morris,
Board Chair

Katherine van Kooy,
President and CEO

CCVO BOARD

FROM L-R: Judge Edward (Ted) Carruthers, Karen Ball, Vicki Reid, Jordan Deering, Bonnie Semeschuk, Betty Thompson, Ken Lima-Coelho, Patti Morris, Sue Mallon, Randy Paquette, Janet Brown, Barb Ferguson

NOT PICTURED: Anne-Marie Pham, Scott Decksheimer



“Leadership is
a team sport.”

- David La Piana



CCVO STAFF

BACK ROW L-R: Marilou Stegmeier, Geoff Braun, Katherine van Kooy, Trevor Prosser, Kaitlyn Smith, Mike Grogan, Anna Burrowes

FRONT ROW L-R: Adriana Simon, Jackie Coe, Johanna Schwartz

A NONPROFIT VOICE

promoting the sector

CCVO promotes the role of the nonprofit sector, building awareness about issues experienced by charities and nonprofits, and ensuring the sector's perspective is heard in relevant policy discussions.

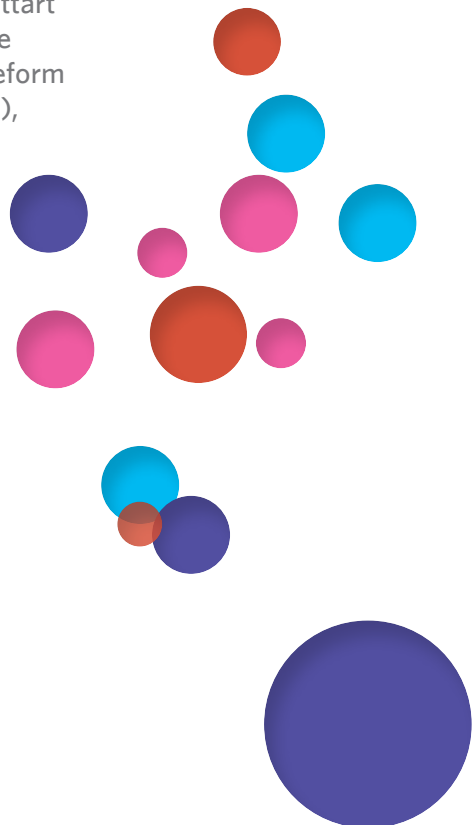
We also represent the sector through our submissions, consultations and participation in government and other committees or working groups, such as [Alberta Nonprofit/Voluntary Sector Initiative \(ANVSI\)](#),

the [Human Services Workforce Alliance](#) and others.

Two examples of our participation include:

- Actively working towards the renewal of ANVSI, to [provide a space for government and the sector to work together to understand and resolve issues.](#)
- Joining the Muttart Foundation, the [Alberta Law Reform Institute \(ALRI\)](#),

international regulatory experts, and other sector leaders in meetings to [discuss the laws by which nonprofit organizations can become incorporated in the Province of Alberta.](#)



CONNECTIONS 2014

engaging dialogue

On April 14 and 15, 2014, more than 350 passionate and highly engaged participants from nonprofits, corporations and governments met at the third annual Connections Conference under the banner of “One Great Idea, One New Connection, One Bold Action.”

Our amazing speakers the Right Honourable Joe Clark with Bob Wyatt, Amanda Lang, Jocelyne Daw and Ashley Good, each in their own way wove together a common theme of the need to innovate and the courage to risk failure in order to succeed, both in our work and our everyday lives.

Our workshop presenters rounded out the program with inspiring case studies and practical takeaways that left our delegates wanting more.



“It was great to be reminded about getting outside of our silos and engaging with the people we don’t usually engage with.”

Connections 2014 delegate

FLOOD RESPONSE

telling the story

Within the first few days of the June floods, CCVO immediately set to work to gather information on the initial impact of the disaster on Calgary's nonprofit sector.

Reaching hundreds of organizations through our network, we worked to determine the extent of flood damage, and captured information on

immediate and longer-term financial needs, service demands, and concerns over donor fatigue.

Our comprehensive series of research reports was used by government and funders to inform the direction of relief funding, helped enhance capacity building initiatives, and was cited extensively by the media to help tell the

story of the impact of the floods on the nonprofit sector.

CCVO continues to work to encourage emergency preparedness in the sector and to find ways to integrate services in the event of the need for another city-wide response.



“On Sept. 12, the Calgary Chamber of Voluntary Organizations released a survey stating that many non-profits are concerned about lost revenue due to the flood, particularly from individual and corporate donations. For example, funds raised at this year’s Easter Seals Drop Zone were down 45 per cent compared to last year.”

Is there a statute of limitations on fundraising?

Mike Morrison

Metro News, Sept 19, 2013

“After a report was published this spring outlining the financial impact of flooding on non-profit groups, Southern-Heathcott said she was motivated to do something. [After the Flood: A report on flood impact and lessons learned in Calgary’s non-profit sector](#), is the fourth part of an ongoing research project by the Calgary Chamber of Voluntary Organizations. In surveying more than 300 non-profits, the report found nearly 20 per cent suffered damage in last spring’s floods and many are still struggling with repairs, compensation and stretched staff.”

Spruce Meadows gives charities a leg up
Eva Ferguson,
Calgary Herald, April 22, 2014

CALGARY NONPROFIT INNOVATION AWARDS

celebrating creativity

Charities and nonprofits are the vanguard when it comes to finding creative solutions to social problems, yet their efforts often go unrecognized.

Now in its third year, the **Calgary Nonprofit Innovation Awards** were launched to recognize and celebrate this creative

spirit and showcase local innovators who are stepping up with the desire and action to truly do things differently in bold and meaningful ways.

Each of the award winners illustrates examples of unique collaborative partnerships, game-changing ways of

operating, and inventive service offerings.

They represent concrete examples of innovative thinking making a difference in the lives of our fellow Calgarians, our neighbours, family and friends.



Attainable Homes
Calgary Corporation

Prospect
Human Services

Trinity Place
Foundation of Alberta

CCVO PUBLICATIONS

providing insight



“I wanted to mention how helpful we find the surveys and publications that you do at CCVO.

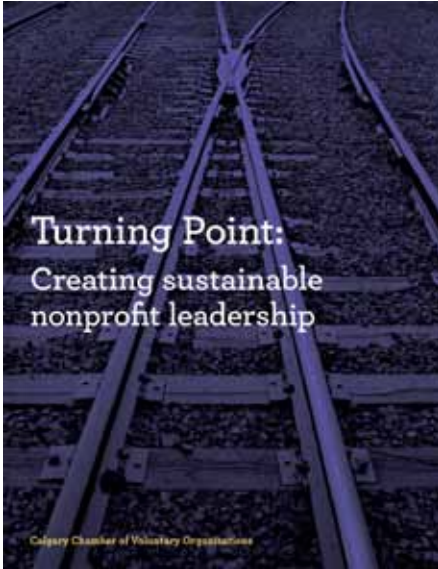
The two reports that have influenced my thinking and decision-making most recently are the [Turning Point](#) document about succession in the sector and the [2013 Alberta Nonprofit Survey](#).”

Jill Wyatt
United Way of Calgary and Area

This year’s [Alberta Nonprofit Survey](#) is the seventh in our series, and continues to build a strong foundation of information about the Province’s nonprofit and charitable sector.

This snapshot of the health and experience of [Alberta’s nonprofits and charities](#) captures details on finances, demand for services, staffing and the future economic outlook of organizations. It also looks at timely and topical issues such as the implementation of the Social Policy Framework, the effects of the elimination of STEP and Community Spirit programs, and the impact of the 2013 floods.

This report is the [only source of Alberta-specific information](#), and is used extensively by individual organizations, boards of directors, government agencies and funding bodies to better understand the changes and trends occurring across the sector in the past year.



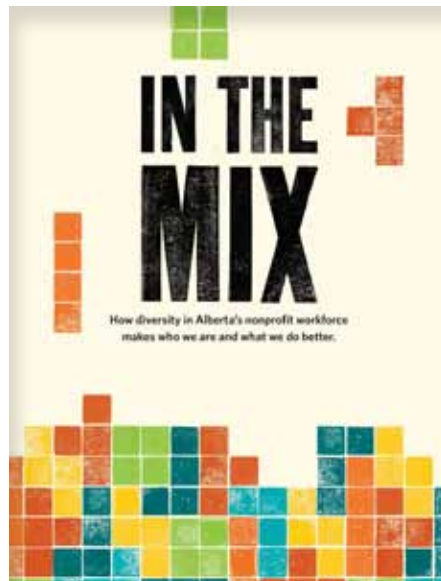
Across the province, labour market pressures and an aging workforce have created an environment where nonprofit organizations must prepare themselves for transitions in executive leadership in order to continue their vital role. **Turning Point** is the result of CCVO's multi-stage research project on current issues of leadership.

Drawing input from hundreds of current and emerging leaders, the report speaks to the aspirations and challenges that stem from an inevitable transition in leadership across the sector, and summarizes the most critical steps that must be taken to ensure effectiveness, resiliency and sustainability, to create quality service for all Albertans.

Aboriginal peoples, mature workers, immigrants, and people with disabilities all experience rewarding careers in our sector but they are often in the minority among our employees.

Now more than ever, Alberta's nonprofit organizations must take intentional steps to attract, develop and retain employees from these currently underrepresented groups.

An initiative of the Alberta Nonprofit Workforce Council, and led by CCVO, **In the Mix** promotes diversity through the stories of four diverse Calgarians working in the nonprofit sector.



“I want to sincerely thank you for the excellent e-bulletin that I have the privilege to read and I thank you for the exceptional information and framing of information that you regularly provide.

I do a better job in my community because of your excellent transfer of knowledge.”

Liz O’Neill
Boys & Girls Clubs, Big Brothers
Big Sisters of Edmonton & Area



The bi-weekly e-bulletin is a **reliable source of up-to-date information** on government and policy changes, CCVO’s own research and resources, workshops and seminars, as well as funding and award opportunities. It also contains summaries

and links to engaging stories, blogs and articles about trends and topics that matter most to the nonprofit sector.

The e-bulletin leverages the work we do scanning a wide array of information sources. It provides our

cross-sector readership with a summary of issues and information, **relieving organizations of the need to direct extensive time to monitoring news and trends.**

CCVO WORKSHOPS & COMMUNITIES OF PRACTICE

promoting capacity

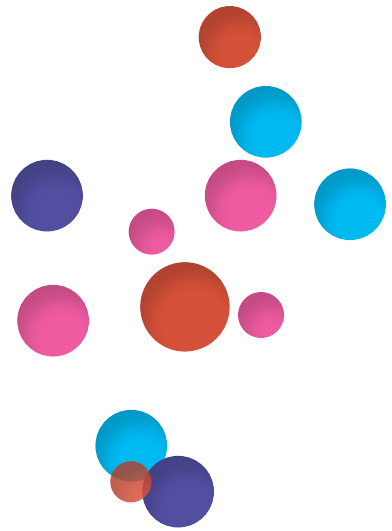
Through capacity building and skills development workshops, peer to peer discussions, and information and dialogue sessions, **CCVO engages** hundreds of nonprofit

organizations and their staff, boards and volunteers through the year.

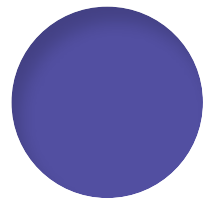
Our series of workshops and on-going communities of practice provide

opportunities for organizations to share ideas and explore the larger context of their work.





2013-2014 workshops



Results-Based Budgeting
Essential Skills and Strategies for
Grantmakers Let's Talk About
It: Health and Wellness in the
Workplace Finding Success in
Policy Advocacy The Agony & The
Equity: It's Not All About Money
Working With and Influencing
Municipal Government Anti-
Spam Information Session Board
Governance Basics

CCVO MEMBERS AND SUPPORTERS

building community

We would like to thank those who share our interest in a strong and vibrant nonprofit sector and a healthy and sustainable community.

Our members, donors and supporters are committed to strengthening, supporting and raising awareness of the contributions of the sector,

benefiting the community as a whole.

donors & supporters

Alberta Beverage Container Recycling Corporation [Alberta Culture](#) Alberta Enterprise & Advanced Education [Alberta Human Services](#) Alberta Real Estate Foundation [Anonymous Donor \(2\)](#) Art a la Carte [Bob Hawkesworth](#) Burns Memorial Fund for Children [The Calgary Foundation](#) Calvista LLP [Canadian Oil Sands Limited](#) Judge Ted Carruthers [Cenovus Energy](#) Chinook Consulting Services [City of Calgary](#), [FCSS](#) ConocoPhillips Canada [First Calgary Financial](#) Glenbriar Technologies Inc. [HRJ Consulting](#) Heather Johnson [Jordan Deering](#) JS Daw & Associates [Katherine van Kooy](#) Ken Lima-Coelho [Max Bell Foundation](#) The Muttart Foundation [Martha Parker](#) Patti Morris [Nine Lions Development Consulting](#) PwC Canada Foundation [Peter T. Boland & Associates Inc.](#) Prospect Human Services [RBC Roy Hebert S & E Services Limited Partnership](#) Softball Calgary [Suncor Energy Foundation](#) Talisman Energy Inc. [United Way of Calgary & Area](#) United Way of Greater Toronto [University of Calgary](#) Vida Events

10 year members

This year, as we celebrate our 10th anniversary, we want to express our gratitude to those members who have supported our work since CCVO's inception. Thank you for ten wonderful years of support!

Big Brothers and Big Sisters of Calgary & Area Boys and Girls Clubs of Calgary
 Calgary Counselling Centre Calgary Drop-In & Rehab Centre Society Calgary
 Family Services Society Calgary Homeless Foundation Calgary John Howard
 Society Calgary Meals on Wheels Calgary Reads Society Calgary Seniors' Resource
 Society Catholic Family Service of Calgary Cerebral Palsy Association of Alberta
 Children's Cottage Society Developmental Disabilities Resource Centre of Calgary
 Distress Centre Calgary EducationMatters Ethno-Cultural Council of Calgary
 Famous 5 Foundation Federation of Calgary Communities Fort Calgary Preservation
 Society Glenbow Museum Hull Services Immigrant Services Calgary Jewish
 Family Service Calgary Junior League of Calgary Kerby Centre Making Changes
 Employment Association of Alberta Max Bell Foundation McMan Youth, Family &
 Community Services Association Nine Lions Development Consulting Operation
 Eyesight Canada Peer Support Services for Abused Women Propellus Seeds
 Foundation Sheldon Chumir Foundation for Ethics in Leadership Social Venture
 Partners Calgary Sport Calgary Sunrise Community Link Resource Centre Society
 The Development Group United Way of Calgary and Area Women In Need Society
 of Calgary Women's Centre of Calgary Wood's Homes Youth Central YWCA of
 Calgary

See a full list of our members at
www.calgarycvo.org/membership/member-directory



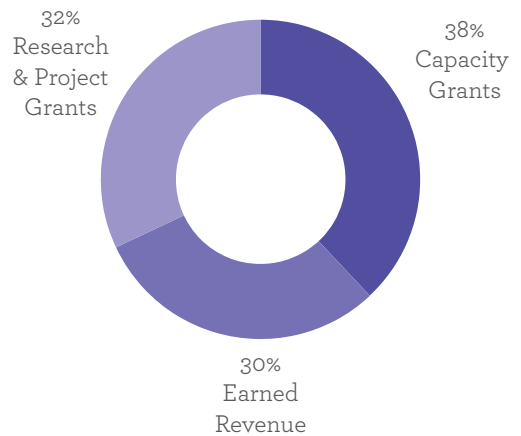
CCVO FINANCIALS

year-end

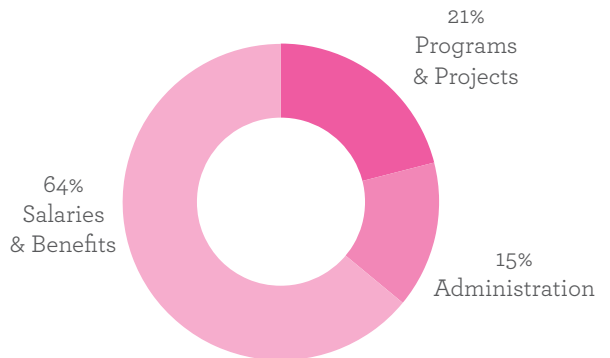
balance sheet

Assets	April 30, 2014	April 30, 2013
Current	796,240	900,588
Capital Assets	96,307	134,516
	892,547	1,035,104
Liabilities		
Current	313,489	431,696
Deferred Membership Revenue	13,600	4,683
Deferred Program Grants	13,604	63,354
Deferred Lease Enducement	36,100	51,028
	376,793	550,761
Net Assets		
Unrestricted	52,620	(2,072)
Internally Restricted	417,855	417,855
Invested in Capital Assets	45,279	68,560
	515,754	484,343
	892,547	1,035,104

revenues



expenditures



Read our full audited financial statements at www.calgarycvo.org/who-we-are/about-ccvo



CALGARY CHAMBER OF VOLUNTARY ORGANIZATIONS

www.calgarycvo.org